



USAF Deployment Transition Center, Ramstein Germany Frequently Asked Questions (FAQ's)

<http://www.ramstein.af.mil/Deployment-Transition-Center>

Q) How long is the program?

A) The program is a total of four days with two days of curriculum/relaxation and two travel days. Most teams arrive in the afternoon on day 1 and depart in the early morning on day 4. During the 4 days members are on the DTC campus approximately 72 hours, but only 10 are strictly program marked. The rest/recovery time is intentionally there to facilitate decompression.

Q) What can I expect at the DTC?

A) Please read [Attachment 1 - DTC Itinerary](#) below.

Q) Do I have to wear a uniform?

A) No, civilian attire is the UOD for all four days. Please bring climate-appropriate clothing, as you will be outside for the majority of the off-site outing. DTC staff will transport folks to the BX if shopping is needed. It is advised to pack a 72 hour bag prior to arrival. All other bags will be stored in a locked storage container on the DTC campus.

Q) Will I be reimbursed for my civilian attire?

A) No, according to AFI 36-3014, members must be TDY for at least 15 consecutive days or 15 accumulative days within a 30 day period in order to receive reimbursement for civilian attire.

Q) Where will I be staying while at the DTC?

A) All redeployers are housed in TLF apartments on the DTC campus (operated by 786 FSS – Lodging). Accommodations are spacious, clean, and well-furnished (including free wireless internet). Each apartment has a kitchen, dining room, living room, washer & dryer, bathroom, and separate bedrooms for each redeployer.

Q) Are meals provided for me while at the DTC?

A) No, however you will receive proportional Per Diem (\$55 per day) to use for meals and incidentals. The TLFs are also equipped with kitchens if you wish to prepare your own meals and not dine-out during your stay.

Q) How will I be getting home when the DTC is over?

A) Almost all redeployers will take commercial flights out of Frankfurt Germany back to their home stations. Military flights may be used in certain situations. Your Unit Travel Representative downrange will book your commercial flights home (they should send you and the DTC staff a copy of the final itinerary). Shuttle transportation to the Airport Terminal will be made by DTC staff.

Q) Can my family visit me while I'm at the DTC?

A) Family members are not allowed to visit in your TLF, but they are not prohibited from visiting you on base during your free time.

Q) How much baggage am I allowed to bring?

A) While there is no limit to the number of bags you may bring, please limit each bag to 70 pounds or less in order to satisfy airline baggage restrictions. We recommend that prior to leaving your deployed location that you pack a 72 hour bag (include only items needed while at the DTC – civilian attire and toiletries).

Weapons should be shipped prior to DTC attendance.

Q) How do I get selected for the DTC following my deployment?

A) Attendance is line marked on your orders if attendance is mandatory (based on AFSC and mission set). Members can also be command nominated based on their deployment exposures or home stressors.

Q) Can I drink alcohol while at the DTC?

A) Yes. However, redeployers are limited to a maximum of three drinks per sitting or four per day.

Q) Do I need a government travel card?

A) Yes, you will need your GTC for lodging, as well as any charges for excess airline baggage.

Q) I am stationed at Ramstein. Do I have to stay at the DTC Campus?

A) No. While assigned to the DTC it is recommended that you stay in lodging to facilitate your decompression. You are on deployment orders until checking into base PERSCO and the TLF will be covered. If you elect not to reside in the TLF, we will cancel it, but expect your presence at mandatory formations.

Q) What is gained by DTC attendance?

A) You are attending the DTC due to the exceptionally dangerous and stressful combat tour of duty you performed. The CSAF directed the stand-up of the DTC to bolster Airmen Resiliency and facilitate better family and unit reintegration through our *Combat Bridge's* unique curriculum. The program is designed to assist in reconstitution and reinforce/equip life coping skills. A 2011 study has shown benefit to attendees vs. non-attendees.

Q) Can I drive at the DTC?

A) No, redeployers are not allowed to drive while at the DTC. Depending on class size, shuttle service will be provided to transport you around the installation. If there are no shuttle services available, your career field facilitator will set up times when they will drive you around the installation.

Q) Can I leave the base while at the DTC?

A) Yes, you may leave the base on your free time, as long as you have another 2 DTC attendees with you and a phone. You must be back on the DTC campus by 0100. You may not leave Germany.

Q) Will participation in Deployment Transition affect my PRP?

A) No, this program is not mental health treatment and is not documented in Airmen's medical records.

Q) How confidential are my statements during small group discussions?

A) DTC staff members are trained that group and individual communications are confidential. The law of non-attribution applies. There is a professional duty to warn if any member is a threat to themselves (suicidal), others (homicidal), or unlawful in behavior (including UCMJ violations).

Q) I did a lessons learned after action report downrange. Why are we doing lessons learned again?

A) This portion of the program serves two purposes. First, the lessons learned session facilitates discussion about personal experiences that enable the reintegration education process. Second, career field facilitators will have the opportunity to rapidly transmit urgent TTP change requirements while the downrange formal AAR process works. Though reports are written, no statements will be attributed to any individual.

Q) By coming through the DTC will I be delayed/extended in-route to return home?

A) The DTC curriculum is 4 days. Delays are rare. This is dependent on travel out of theater. If the member is delayed getting out of theater, rarely will it change the commercial flight home (it will however condense the time at the DTC). In most instances, the member is returned sooner than the conventional rotator. The reason for this is that the location of the DTC at Ramstein AB allows for frequent mission sets and because the redeployer will fly commercially out of Frankfurt International Airport in Germany (not Military Air) directly back to home station upon completion of the DTC program.

Q) How can I be a facilitator for future DTC events?

A) Facilitators are hand-picked by their respective MAJCOM Functional Area Managers. They must already have deployment experience. If you desire to participate, notify your FAM via your chain of command.

Q) Why was Ramstein AB chosen as the location for the DTC?

A) A location outside of the AOR provides the best venue to begin decompression. Most redeployers travel through USAFE soon after departing the AOR and using Ramstein takes advantage of current airflow routes.

Deployed Commander/Chief/First Sergeant/UDM Questions

Q) Who can attend the DTC program?

A) There are two ways to come to the DTC:

The 1st way: Airmen who are line marked on their orders stating they will attend the DTC. This is a CFM/FAM decision before the deployment.

The 2nd way: Airmen who are commander nominated. These selected Airmen (preferably teams) are from varying mission sets and any AFSC that meet any of the following requirements:

At any point in this deployment the member....

1) participated in direct combat operations	6) experienced injury or casualties to members within their unit
2) experienced job related stress (i.e. high ops tempo)	7) felt in danger of being killed or injured (high risk)
3) was injured in mission activities	8) discharged weapon and/or received fire (i.e. mortar, IED, etc.)
4) was exposed to casualties/dead bodies (handling or video)	9) had significant home-front stressors or changes
5) witnessed personnel killed or injured (including video)	10) witnessed or participated in morally questionable acts*

*i.e.: friendly fire incident, civilian casualties, violation of ROEs, pain or suffering of combatants

Q) Is the DTC a Mental Health program?

A) No, there are no mandatory consultations with mental health professionals, although redeployers will have all resources available to them upon request and can meet with individuals as desired. Additionally, referrals for formal care can be made by DTC staff so that the member is connected upon return to home station.

Q) Who should I contact if I think my redeployers should attend the DTC?

A) You may contact any of the following individuals:

DTC Commander -- DSN: (314) 478-4647 DTC Superintendent -- DSN: (314) 478-4590
DTC DO -- DSN: (314) 478-4589 DTC Resiliency Flight Chief -- DSN: (314) 478-4693
DTC Email -- afdeployment.transitioncenter@us.af.mil or Det1.86MSG.DTC@us.af.mil

Q) What is the process needed to nominate an individual to attend?

A) Please see the nomination process at the following link: [DTC Assessment Tool](#)

Use the “DTC Assessment Tool” for nominating individuals. Once complete, send them to the DTC email (afdeployment.transitioncenter@us.af.mil or Det1.86MSG.DTC@us.af.mil) for final approval and verification or receipt.

Q) How do we ship weapons prior to their redeployment?

A) Use the following link for a guide on how to ship weapons prior to redeployers leaving their deployed location: [Weapons Shipment Process](#)

Q) Who pays for the DTC (does it come out of the Commander's budget)?

A) The DTC is HAF funded. There is no cost to the Commander (home or deployed), the unit or the member for attendance.

Attachment 1 – DTC Itinerary

Prior to arrival: It is recommended that you pack a 72 hour bag for your stay at the DTC. The rest of your luggage and gear will be stored in our locked connex located on campus during your stay. You may request access to the connex at any time if needed.

Day 1: Upon arrival at Ramstein AB, redeployers are transported to the DTC (5 minute drive). They are then given a Welcome Briefing, Rules of Engagement, and conduct a pre-survey. Afterwards, redeployers will go to their TLFs to get settled in. During this time, they will purchase civilian clothes at the BX if they do not already have any. The rest of the day is set aside for rest and relaxation at the individual's discretion. Shuttles are available, at the BX, for on base transport (i.e., gym, library, shopping, swim, etc). Depending on class sizes, the career field facilitator may be available to transport deployers around the base.

Day 2: Redeployers will have a morning discussion focused around an After Action Report/lessons learned. This is a group discussion, not a class lecture. Afterwards, they will depart for an off-site outing. The outing allows redeployers to visit popular historic cities in Germany and will help ease the transition back to home life. Upon returning from the outing in the late afternoon, redeployers will have free time the rest of the day. Shuttles are available, at the BX, for on base transport (i.e., gym, library, shopping, swim, etc). Depending on class sizes, the career field facilitator may be available to transport redeployers around the base.

Experiential outings may go to one of the following or similar locations:

- 1) **Heidelberg** is a great place to see an old German majestic castle preserved over 800 years, shop, and enjoy great German, Italian, or other cuisine.
- 2) **Trier** is a special charm with an illustrious past and a modern, youthful lifestyle where you can see an old cathedral and various Roman ruins.
- 3) **Speyer** is located on the Rhine River in southwest Germany, dominated by the Speyer Cathedral, a number of churches and the old gate. In the cathedral, beneath the high altar, are the tombs of eight Holy Roman emperors and German kings.
- 4) **Kaiserslautern** is located in the middle of the "Natural Preserve Palantine Forest," with attractive possibilities for leisure with many excursions, museums, pubs, taverns, sports, & shopping.
- 5) **Idar-Oberstein** is a town in the Birkenfeld district in Rhineland-Palatinate, Germany. It has plenty to see, ranging from churches, museums, and one of the best steak houses in the area.

Day 3: Redeployers have a morning "Combat Bridge" discussion. This is designed to give redeployers information and generate group discussions concerning the bridge (reintegration) from a combat related environment to a home environment. They will complete the post survey after the discussion. Afterwards, redeployers have the rest of the day to themselves to rest and pack up for departure the next morning. Shuttles are available for on base transport (i.e., gym, library, shopping, swim, etc). Depending on class sizes, the career field facilitator may be available to transport redeployers around the base.

Day 4: Redeployers meet up in the morning at the DTC. Lodging receipts will be picked up by the DTC staff and given to the redeployers in the morning. Redeployers will be transported to their respective terminal at Frankfurt International Airport.